
Equal Opportunities and Malpractice Policy

JS Transport Management Services, trading as Total Compliance, is dedicated to maintaining a fair and inclusive environment for all individuals involved in our operations, including employees, subcontractors, trainees, and those with whom we have contractual agreements. We are committed to upholding the principles of equal opportunities and preventing any form of unfair discrimination based on disabilities or learning difficulties.

During the registration process, we will inquire about any disabilities or learning difficulties that individuals may have, in order to provide appropriate support, such as necessary physical accommodations or additional time allowances. If a candidate requires such support, we will proactively reach out to them before the commencement of any activities, work, or courses to ensure their needs are thoroughly understood and accommodated throughout the duration. In the event that we are unable to fully meet their requirements, we will assist them in finding alternative courses or training centres that can better cater to their needs, enabling them to access the desired course for their career advancement.

In the unfortunate event of a complaint arising from a situation involving discrimination or malpractice, we will undertake a thorough investigation. The complaint will be logged on our centralised non-conformance database, and appropriate actions will be taken to prevent the recurrence of such situations in the future. We are committed to addressing any concerns raised, taking corrective measures, and fostering an environment that upholds our values of equality and integrity.

At JS Transport Management Services T/A Total Compliance, we strive to create a working environment where all individuals are treated fairly and with respect. We believe in equal opportunities for everyone, and we actively work to prevent discrimination and malpractice.